

## **Sessions not displayed in My Account**

If you look through your registration history or professional development record and do not see events that you have attended, then you most likely have more than one account in the system. This can happen by moving to a different location, changing your name, or providing a different name on the sign in sheet than what is already in the system.

Please refer to the how to documents on the [Help & How-To](#) page for instructions on how to review your registration history and your professional development record.

Once you review all of your events and have determined that some are missing, please contact the System Administrator so they can help you locate all of your accounts and merge them into one record.