## **DECLINED PAYMENT RESOLUTION**

To resolve a 'Declined' payment, please see the information below.

- Registrations are \*not\* canceled for the indicated event.
- > Participants will not be allowed to attend the indicated event until the payment is resolved.
- If the participant does not make a good-faith effort to resolve the payment issue, ESC Region 2 reserves the right to cancel the registration.

## **Purchase Order (PO) Number Payment Method**

- > Registration is 'Declined' due to missing or invalid PO number
- ➢ Resolution:
  - email 'workshop@esc2.net' with a valid PO number

## District Check / Personal Check / Money Order / Cash

- > Registration is 'Declined' until payment is received by ESC Region 2 Business Office
- Resolution:
  - Send payment to ESC Region 2 via US Post Office.
    - Please allow 5-7 days for delivery. ESC Region 2 Attention: Registrar 209 North Water Street Corpus Christi, TX 78401
  - o Contact ESC Region 2 @ 361-561-8400 to pay by Credit Card
  - Email **'workshop@esc2.net'** with a valid PO number. Please note you may be asked for an electronic copy of the PO for documentation purposes.

## **ESC Region 2 Cancellation/Refund Policy**

> http://business.esc2.net/boforms/BO/WS\_Refund\_Policy.pdf